

Workforce Development Division



WISF Meeting
March 7, 2018

An aerial photograph of a city skyline, likely San Francisco, featuring numerous skyscrapers and dense urban development. A prominent red banner is overlaid across the center of the image, containing the text 'Workforce Program Outcomes' in white, bold, sans-serif font. The background shows a mix of modern high-rise buildings and older, lower-rise structures, with a clear view of the city's layout and surrounding hills in the distance.

Workforce Program Outcomes

Adult Services Outcomes: Neighborhood Access Points & Comprehensive Access Point

Placement Goals for Program Area = 50-76%

16/17 Numbers:

Enrollment =
1389

Placement =
914

66% Placed
out of Total
Enrolled

62%
Retention*

15/16 Numbers:

Enrollment =
1389

Placement =
994

72% Placed
out of Total
Enrolled

84%
Retention

**Note: Retention is based only on WIOA clients for which retention data is available*

*** 16/17 Retention numbers likely under reported due to data lag*

Adult Services Outcomes: **Small Access Points**

Placement Goals for Program Area = 50-76%

16/17 Numbers:

Enrollment =
636

Placement =
274

43% Placed
out of Total
Enrolled

55%
Retention*

15/16 Numbers:

Enrollment =
623

Placement =
323

52% Placed
out of Total
Enrolled

72%
Retention

Re-Entry Services Outcomes

Placement Goals for Program Area = 50-76%

16/17 Numbers:

Enrollment
= 117

Placement =
52

44% Placed
out of Total
Enrolled

15/16 Numbers:

Enrollment =
147

Placement =
82

56% Placed
out of Total
Enrolled

Disability Services Outcomes

Placement Goals for Program Area = 50-76%

16/17 Numbers:

Enrollment
= 306

Placement =
145

47% Placed
out of Total
Enrolled

15/16 Numbers:

Enrollment =
300

Placement =
171

57% Placed
out of Total
Enrolled

Young Adult Services Outcomes: **Young Adult Worklink & RAMP**

Placement Goals for Program Area = 50-76%

16/17 Numbers:

Enrollment =
533

Placement =
241

45% Placed
out of Total
Enrolled*

28%
Retention*

15/16 Numbers:

Enrollment =
581

Placement =
255

44% Placed
out of Total
Enrolled*

75%
Retention

**Note: Other required performance measures include attainment of degree or certificate, literacy and numeracy gains, and placement into training or post-secondary education*

TechSF Outcomes

Placement Goals for Program Area = 70-85%

16/17 Numbers:

Enrollment =
331

Placement =
172

52% Placed
out of Total
Enrolled*

52%
Retention*

15/16 Numbers:

Enrollment =
432

Placement =
255

59% Placed
out of Total
Enrolled

64%
Retention

**Note: Tech SF includes programming specifically focused on exposing in-school youth to tech occupations and developing foundational tech schools and not focused on employment placements*

Healthcare Sector Outcomes

Placement Goals for Program Area = 70-85%

16/17 Numbers:

Enrollment =
415

Placement =
273

66% Placed
out of Total
Enrolled

60%
Retention*

15/16 Numbers:

Enrollment =
413

Placement =
275

67% Placed
out of Total
Enrolled

83%
Retention

Hospitality Sector Outcomes

Placement Goals for Program Area = 70-85%

16/17 Numbers:

Enrollment =
760

Placement =
587

77% Placed
out of Total
Enrolled

67%
Retention*

15/16 Numbers:

Enrollment =
864

Placement =
612

71% Placed
out of Total
Enrolled

81%
Retention

CityBuild Academy Outcomes: 16/17 Numbers

**CityBuild
Academy**

Enrollment =
134

Placement =
113

84% Placed
out of Total
Enrolled

80%
Retention

CAPSA

Enrollment =
37

Placement =
25

68% Placed
out of Total
Enrolled

**Chase Center
Training**

Enrollment =
40

Placement =
28

70% Placed
out of Total
Enrolled

CityBuild Academy Outcomes: 15/16 Numbers

**CityBuild
Academy**

Enrollment =
122

Placement =
96

79% Placed
out of Total
Enrolled

74%
Retention

CAPSA

Enrollment
= 45

Placement
= 33

66% Placed
out of Total
Enrolled

Citybuild ENS Outcomes

16/17 Numbers:

Placement* = 1279

15/16 Numbers:

Placement = 1228

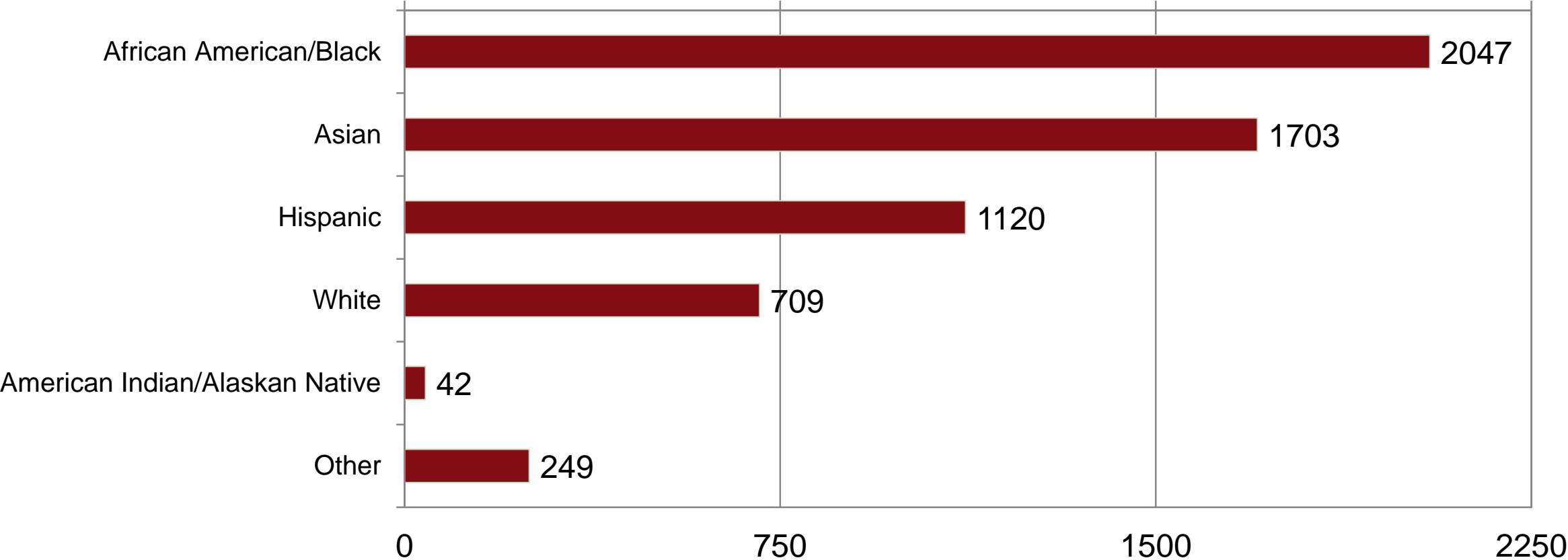
**Note: Citybuild's Employment Network Services count placement instances and not the number of placed clients.*

An aerial photograph of a city skyline, likely San Francisco, showing a dense cluster of skyscrapers and buildings. In the foreground, there are several outdoor basketball courts and a street with cars. A large red rectangular box is overlaid on the center of the image, containing white text.

Participant Demographics – Adult, Young Adult & Sector

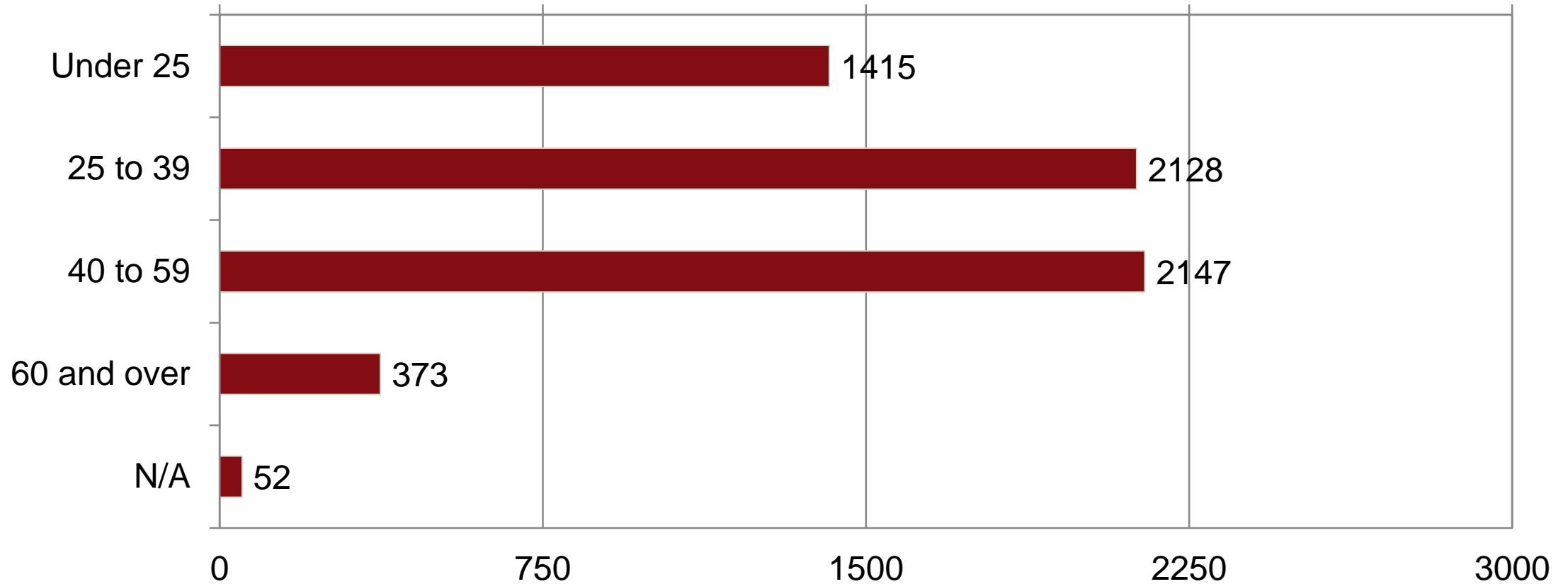
Workforce by the Numbers: PY 16-17 Enrollments by race/ethnicity

Clients Served- Race/Ethnicity



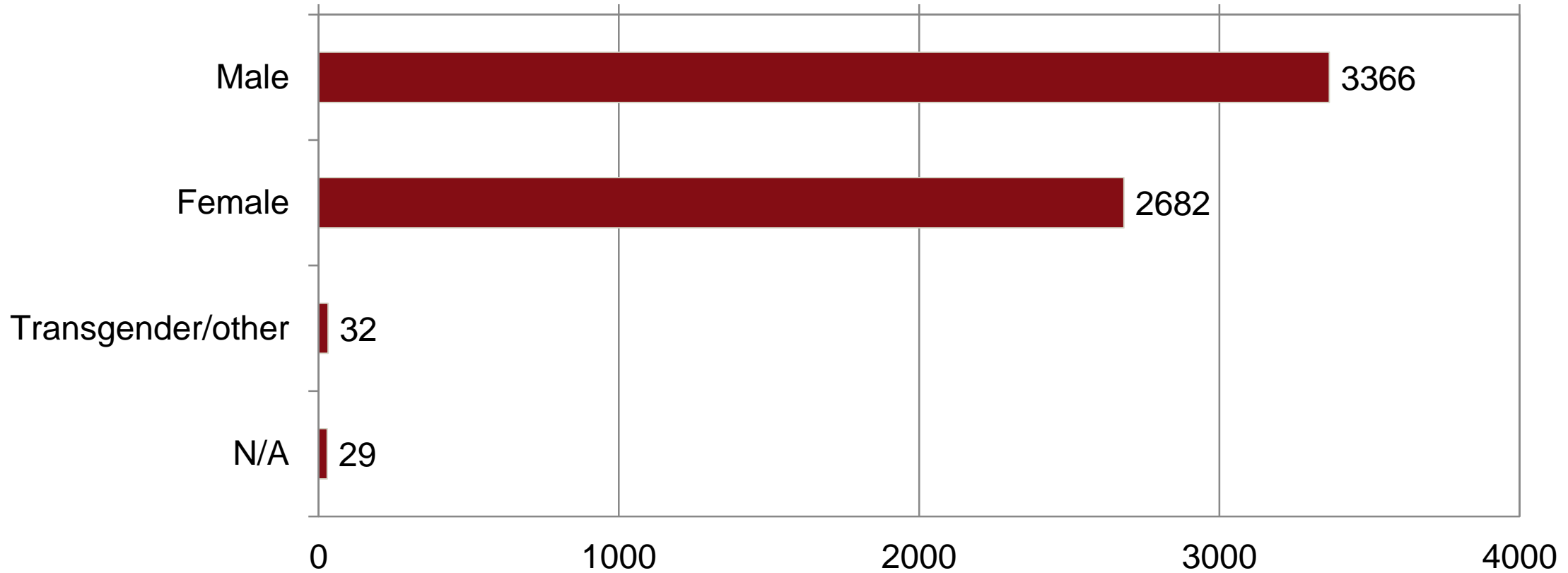
Workforce by the Numbers: PY 16-17 Enrollments by age

Clients Served- Age



Workforce by the Numbers: PY 16-17 Enrollments by gender

Clients Served- Gender Identity



Program Areas

Access Points

Comprehensive Access Point:

The CAP is the central hub of the workforce system. It delivers the entire array of workforce services for City residents and hosts core partners to make their services available in one location (i.e. HSA & CCSF)

Neighborhood Access Points:

The NAPs offer a broad array of culturally competent and geographically focused workforce services in specific neighborhoods.

Small Access Points:

SAPs offer customized workforce services to jobseekers that may encounter specific challenges in securing employment (i.e. re-entry & veterans).

Program Areas

Disability & Re-entry Initiatives

Disability Employment Initiative & Disability Employment Accelerator:

These initiatives are grant-funded and provide services targeted towards assisting persons with disabilities to transition into the workforce.

Re-entry Navigator:

The Re-entry Navigator offers employment and job readiness services for individuals involved in the criminal justice system.

Program Areas

Young Adult Services

Young Adult Access Points:

YAPs provide workforce services targeted to Transitional Age Youth that emphasize career exploration and connect participants to education and/or employment.

Reconnecting All through Multiple Pathways (RAMP):

RAMP provides disconnected youth with intensive educational support, classroom-based workforce services, job readiness training, and stipend work experience.

Business Services

Business Coordinators:

The Business Coordinators engage first source and other employers to create job leads and work with service providers to place appropriate candidates.

Program Areas

Sector Academies

Construction Sector (CityBuild):

CityBuild is a pre-apprenticeship training program that prepares local jobseekers for unionized construction trades.

Information and Communications Technology Sector (TechSF):

TechSF provides multiple trainings in the diverse tech industry (i.e. Python, Web Development, JavaScript, Digital Marketing, Motion Graphics).

Hospitality Initiative:

The Hospitality Initiative provides training in food services, guest services, and facilities maintenance.

Healthcare Academy:

The Healthcare Sector Academy prepares local residents for clinical & non-clinical employment opportunities in health care.