



Health Care **ACADEMY 1.0**

Performance Report 1/10-6/11

Presentation to
WISF Health Care Subcommittee
July 28, 2011



Performance

398 enrolled
369 trained
280 completed
142 placed

Summary
1/2010 – 6/2011



Performance Goals vs. Actual

January 2010 – June 2011	Goal	Actual	% Achieved
# of Orientation attendees	N/A	2364	N/A
# of Participants Enrolled in Case Management Services	500	398	80%
Total # of Participants Enrolled in Vocational Skills Training (VST)	285	369	129%
Current # of Participants Enrolled in VST	N/A	30	N/A
# of Participants Completed VST	90%	280	76%
# of Participants Placed	375	142	38%

HCA Training Report 1/2010 – 6/2011

Provider	Training Track	# Enrolled	# Completed	# Placed
CCSF	EMT	24	12	8
CCSF	LVN Refresher	40	32	12
CCSF	RN Refresher	17	14	6
CCSF	CNA	36	35	11
TAPCA	Personal Caregiver	67	64	31
BAMA	Phleb/EKG	25	12	5
BAMA	Medical Assistant	37	24	8
BAMA	Phlebotomy	19	17	7
BAMA	HIT	16	8	9
JVS/UCSF	Med. Admin. Asst.	41	16	14
AJ	CNA/HHA	15	15	10
SHE	HHA	32	31	11
TOTALS:		369	280	132

CLIENT DEMOGRAPHICS

GENDER & AGE

- 76% female
- 18% under age 25

RACE/ETHNICITY

- 20% African American
- 32% Asian
- 16% Latino
- 17% White

NEIGHBORHOODS

- 14% Sunset
- 12% Bayview/HP
- 12% Mission/SOMA
- 13% OMI
- 9% Civic Center/ Western Addition
- 8% Richmond
- 8% Vis Valley

N=398

Placement HIGHLIGHTS

➤ *As of June 30, 2011*

- 142 of 280 HCA Graduates have obtained employment with an average wage of **\$17.17** thus far
- Average wage has gone down since mid-project, since many placements are in very entry-level positions

➤ Major Employers

- UCSF – Admin Assistant @ **\$18/hour**
- In-Home Supportive Services Consortium @ **\$11.54/hour**
- Various hospitals, skilled nursing facilities, and nursing staffing agencies hiring **R.N.s** @ average **\$29.89/hour** and @ **\$41.00/hour for charge nurses**

Moving Forward

- **OEWD has reinvested in trainings with above average placement performance**
 - Especially Personal Caregiver, Medical Administrative Assistant, Certified Nursing Assistant and Home Health Aide
 - Medical Assistants are in high demand and being placed currently
- **OEWD is committed to developing a pipeline of jobseekers for future patient care occupations**
- **Program Development efforts will focus on advanced training programs currently in-demand and the creation of new pathways**

Academy TRAINING

7/2011 – 6/2012

PROGRAM TRACKS	2011					2012				
	July- Sept 2011		Oct.-Dec. 2011			Jan-March 2012		April-June 2012		
Patient Care Asst. Tracks										
Personal Caregiver	PCG#	PCG	PCG	PCG	PCG	PCG Recruiting	PCG	PCG	PCG	PCG
HHA/CNA/SHE	HHA Recruiting	HHA/SHE*			HHA Recruiting		HHA/SHE*			
CNA/AJ	CNA/AJ Recruiting	CNA/AJ*			CNA/AJ Recruiting		CNA/AJ*			
CNA/CCSF	CNA/CCSF Recruiting	CCSF/CNA**			CCSF/CNA					
Med. Asst. Tracks										
Medical Asst.-BAMA	MA Recruiting	MA starts	MA starts	MA Continues (2 groups, starting one month apart)						
Administrative Tracks										
Medical Admin. Asst.	MAA Recruiting				Medical Administrative Assistant (COIP)					
Technical Tracks										
Phlebotomy	Phleb Recruiting Starts				BAMA Phlebotomy (starts every month; students starting late fall)					