## Finding and navigating RFP #121

### TGS account questions and issues:

If you have a TGS account but need to adjust permissions for users in your organization, refer to the document titled "Adding users/Editing permissions in TGS" posted under the Document Downloads header <u>http://oewd.org/bid-opportunities/RFP-121</u> for step by step instructions.

Forgotten or lost passwords for the TGS system can be retrieved by users directly. Agencies who have never had a TGS account can also sign up for free and submit a proposal for RFP 121. Please refer to the document titled "Online TGS Instruction" under the Document Downloads header at the bottom of the site <u>http://oewd.org/bid-opportunities/RFP-121</u> for step by step instructions.

## RFP 121 TGS submission instructions:

The following pages will walk you through each screen of the RFP in TGS. Please read all instructions carefully and complete all sections thoroughly.

The online RFP application is found on OEWD's Total Grant Solution (TGS) system.

Click the icon found at the bottom of on the RFP 121 page linked to <u>http://oewd.org/bid-opportunities/RFP-121</u>

or link directly to https://totalgrantsolution.org/tgsewd/MasterLogon/





To register your agency for the first time, reviewiset up our agency profile, or if you've forgotten your credentials and need to neutron them, prover to the mine the time to the state of the state o



Before proceeding to the online RFP, please take a minute to review your agency information for accuracy. To access it, choose "agency information" from the drop down list after logging in and click the "GO" button to the right of the list.

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Home	Report Builder Hatch Grant Agreement Builder My Profile	
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Messages		

Review the agency information and update as needed. Once complete, click the "submit" button on the top right side of the screen. This information **will carry over into the RFP** application and print as part of your proposal so it's important that it is complete and accurate prior to submitting your proposal

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	Office of Economic and Workforce Devi	(this is the official address on file with the grantor's accounting
Agency Name Administrative Address	1 South Van Ness Av San Francisco, CA 94131	offices) To update this address, send the new information on your agency' letterhead, signed by the Executive Director, to your Grant Coordinator
Administrative	1 South Van Ness Av	To update this address, send the new information on your agency

Once you've updated your agency information and clicked "submit" a confirmation page will appear. If the confirmation message does not appear, **check all tabs** (Contact, General, and Financial) **to locate the field with an error** message. Adjust as needed and click "submit." The most common error message issue area is the agency officers section (found under General tab). All agencies must enter at least one officer in this section. If your agency is organized as sole proprietor organization, the owner should be listed in the CEO/ED line.

Choose "online RFP" from the drop down menu at the top to access the online RFP application. Click "GO" to the right of the drop down menu.

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Once done, click the 'So of this page to save you	bmit' button to the right or at the bottom r data.	(this is the official address on file with offices)	Click to save agency in submit

The other way to access the online RFP without making adjustments to the agency information page is to access it directly from the TGS homepage.

After logging in, choose "online RFP for Services" from the drop down menu of options

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The homepage of the online RFP will launch.



From the home page of the RFP for services module, you can either enter a new proposal or you can edit one that you have saved but not submitted. Proposals that have been saved but not submitted appear as blue links on the top of the page.

Choose "Add Back" under the first drop down option and Workforce Development Activities in the second drop down.

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For executive, this maps will time as	at 45 minutes from the time it was accessed.
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The next page displays important information about the RFP including the timeline. This information can also be found in the full text version of the RFP. Once you have reviewed the information, scroll to the bottom of the screen and click "next". Details concerning the programming for this RFP can be found in the full text version available at <u>http://oewd.org/index.aspx?page=289</u>

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All proposals must be submitted by 8:27	PM on Monday, December 5,	2016.		
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and instructions follow in subsect opportunities/RFP-121	quent sections of this app		for the services sought; detailed ill text RFP posted at <u>http://oewd.c</u>	
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Eligible aj	<ul> <li>501(c) (3), 501(c) (4), 501 (c) (6) registered non-profit corporations. Applicants should have a Board of Directors that reflects the diversity of the program(s) and clients being served.</li> </ul>
	• Governmental entities, including public agencies, commissions or authorities that are independent of the City and County of San Francisco's government.
	<ul> <li>Churches that meet the requirements of IRC section 501(c)(3), regardless of their application and recognition from the IRS.</li> </ul>
	<ul> <li>Institutes of higher education, private businesses and other entities properly recognized by the State of California, who are eligible to do business in San Francisco, and meet the City's vendor requirements.</li> </ul>
	NEXTSSS

The next several screens are where you enter the actual proposal information.

First is the project information screen.

Complete this screen and either click "next" to proceed through the sections requiring data entry in order or

choose an option in the drop down menu at the bottom left and click "select RFP" to skip to a specific section.

Welcon	ne, Kris Damalas	me criteria		LINE R
	of Economic and Workforce Devel	and the state	needs to be reviewed. Please <u>click here.</u>	
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	Program Area: Add   Proposal No.: 4027			
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And the second s	Proposal No.: 4027	5 Kris	Contact Person Last Name: Contact Person Additional Phone:	Damalas
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# Program specific questions appear next.

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Once this page times out, you will n Name: Test Agency	

After each set of questions and instructions you will find a text box where you can either type or you can copy and paste text from another document. Be aware that each page will **time out after 45 minutes** so it is advised that you compose your answers in a word processing program and copy and paste the text into the box provided in the online RFP application. **Avoid special characters (%\$&) in your responses**. Also be aware that formatting may change when you copy and paste.

If copying and pasting from a word document, click on the "paste from word" icon in the editing tools at the top of the text box in which you want to paste your answer



If the icon appears greyed out or unavailable, click on another available option (B for bold) and the editing tools should all become active again.



Once you click on the "paste from word" icon, your computer may ask you to confirm that the webpage should have access to your Clipboard. Click "allow access"



Once you allow access, a small pop up window will appear in which you can paste the information you copied from Word. Click "ok" and you will notice that your answer has now transferred into the main text box. You may adjust the formatting as needed now in the larger answer box.

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Read each piece of the application carefully and be sure to answer all the subparts of each question. Please note that **no attachments can be sent in with the RFP however you may upload additional support documents as PDFs to your agency information profile**. All documents and the proposal itself need to be submitted by the deadline in order to be considered. Detailed instructions showing how to add support documents appear toward the end of this document.

The last question on this page will ask if you have uploaded any additional documents that should be considered (as well as the file name).

body p

Please indicate below the number and names of the files uploaded to the agency information secton of TGS in supp of the proposal.	ort
Refer to the instructions documents posted on OEWD's RFP 121 website for detailed screen shot instructions on how complete this task. http://oewd.org/bid-opportunities/RFP-121	' to
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If no files are being submitted, type "none" or "n/a" in the box below.	
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Click "next" when finished with this page to advance to the next section. If needed, you can enter a "." or single letter into the large text boxes to advance through this page. Note that the only way to save the data entered on this page is to click the "next" button at the bottom of the page.

#### The next section to complete is the "work plan"

Using the on-screen instructions, choose the applicable activity(ies) you are proposing to accomplish.



Refer to the full text RFP for information to help determine which activities are required and which may be optional. **All required and suggested activities for all funding areas and all modules** are available in the drop down menu.

Again, please select only from the set that are appropriate for the funding area under which you wish the proposal to be considered for funding.

Agencies may propose to provide services under one or multiple areas and/or modules. If an agency is interested in providing services for more than one module, separate proposals must be submitted (one proposal for each).

Click on "add workplan detail" and choose an appropriate activity from the dropdown menu. You must add each activity separately.

			ing each workplan item inc nd at <u>http://www.oewd.org</u>		•		orresponding section o	
	Add V	Activity Vork Plan Detail	Description / Unit of Acc	complishment			Annual Output	Click on "add work plan detail" to enter specific activities for your proposal
Q2.	Pleas	e enter the numbe	r of unduplicated clients serv	ed by your program.				
Skip to	o Sectio	n: (Please	Select)	<b>v</b>	SELECT RFP	<<< BACK	NEXT >>>	

Choose an appropriate activity from the drop down list. Complete the description/unit of accomplishment box and the annual output box to the right of the dropdown.

Please pay close attention to these codes and make sure that you respond to all required activities under the funding area and module (if applicable).

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Office	e of Economic and Workforce	Development - Workforce Division	Add Back - 40729
+ >===	are that information about	your Agency is incomplete or needs to be reviewed. Please cli	Add Back - 40730
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Once you have added the item and filled in the description and number, click "update" at the far left of the line to save that workplan item.

To add another, click "add workplan detail" and repeat the step above until all activities that you are proposing to accomplish have been accounted for.

In Q2 be sure to indicate how many unduplicated clients are proposed to be served under this application then click "next" at the bottom of the page to proceed to the next screen/section.

#### The next section is Evaluation.

Program evaluation was already described in the initial set of questions answered. In the box provided, enter "n/a" as the directions indicate and click "next"

Source	Q					ABC A	₿• <b>◆</b> →	翻魏	II /
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n/a									

## The next section is the Budget.

Please enter amounts for the entire duration of the program being proposed as directed by the onscreen instructions.

Q1.	Please enter detailed budgetary information. If you are not requesting funding for a specific line item, enter "0".
	Be sure to enter amounts for the entire duration of the program being proposed. Expected terms for the funding areas in RFP 121 are generally 1 year. Pilot proposals, however, may have a shorter duration.
	The drop down descriptions offered are all possible cost items; all line items available may not be necessary depending on the service(s) you are proposing to provide.
	For CAP and NAP proposals, be sure to budget 10% of the total request under line item "other." As noted in the RFP, grants under this area are expected to be negotiated with 10% of the total set aside as a performance based incentive.

To build your detailed budget, click on "edit" for each appropriate line item as instructed below.

EditFringe BenefitsS0.00EditContractual ServicesS0.00EditContractual ServicesS0.00EditEquipmentS0.00EditInsuranceS0.00EditSpace RentalS0.00EditSuppliesS0.00EditTravel/ConferencesS0.00EditUtilitiesS0.00EditOtherS0.00EditProgram IncomeS0.00	CATEGORY	SUB CATEGORY	BUDGET ITEM	BUDGET AMOUNT	~	
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	Edit		Other	\$0.00		
	Edit		Program Income	\$0.00		
Edit Indirect Cost S0.00	Edit		Indirect Cost	\$0.00		

You will notice a row appears below the budget table where you can add details. In this example, salary details will be added.

m Budget					
Click or		ib-Category name to filte			
	CATEGORY	SUB CATEGORY	BUDGET ITEM	BUDGET AMOUNT	
<u>Edit</u>			Salaries	\$0.00	
<u>Edit</u>			Fringe Benefits	\$0.00	
Edit			Contractual Services	\$0.00	
Edit			Equipment	\$0.00	
Edit			Insurance	\$0.00	
Edit			Space Rental	\$0.00	
Edit			Supplies	\$0.00	
Edit			Telecommunications	\$0.00	
Edit			Travel/Conferences	\$0.00	
<u>Edit</u>			Utilities	\$0.00	
Edit			Other	\$0.00	
Edit			Program Income	50-00	
Edit			Indirect Cost	\$0.00	When you click on "e
					will notice that a table below the master bud
Salary [	Detail:				
			es please indicate the title(s) and % of admin ti		Here you can enter de this example, click on
requesti	ng coverage for indir	ect costs you may NOT reque	st administrative salaries as part of your direc	t costs,	team member" to acc
	Last Name	First	st Name Title	Amount	each staff member wh
Add Tear	m Member				assigned to the project which salary will be re
					which salary will be re
Item		Amount	Justification		
Salaries		0.00			
<b></b>	Budget Item				

Update Cancel Delete				Amount	
opuace cancer belete	Damalas	Kris	Contracts Admin	200	
Add Team Member					
ltem	Amount	Justificat	ion		

Once you enter your salary details for a specific team member, click "update" to save that staff member's information.

Repeat as needed until all staff are accounted for.

Click "save budget item" when you are finished adding the details under the line item (in this example, when you are finished adding team members under the salary line item) click "save budget item"

Continue in the same manner with all categories in the budget table applicable to the proposal. (click edit next to the category, complete the details under the table, update each line item added, then click "save budget item"). Remember that the main budget table should **only** show items for which the organization is requesting funding under this proposal, not the entire budget for the program. Leveraged resources will be recorded in two subsequent tables.

Note: Should an organization be awarded a grant, the final budget and workplan details will be finalized during negotiation.

The next two questions request information concerning other funding sources secured for the proposed project. Click "add funding item," choose the appropriate City Department or other fund source from the drop down menu, enter the amount, and any comments, then click "update" to save the line item.

uesting funds. If you o	am for which you are i	-City sources that support the same prop n leave the table blank.	st funding received from nor ces for the proposed program		
Amount		Comments (Optional)	ource	Name of Funding So	
n Non-City Sources: SO	tal Program Funding fr	,		iding Item	Add F
rom this Grant: \$1,250 21, Q2 and Q3): \$1,250		Total Pr including all funding from all sources (sho	Total Program Budget		
			Total Program Budget	(Please Select)	to Section

Q3. Program Funding from non-City sources.

		Name of Euroding Source	Comments (Ontional)	Amount
Update Cincel	Delete	(Select) Federal		0
Add Funding Item		State Local Individual Contributions Foundations Corporations Earned Revenue Other		

Once you are finished with this screen, click "next" to proceed to the Neighborhood section.

#### The next section is Neighborhood.

Read the directions provided at the top of the page and add neighborhoods your organization anticipates serving under this proposal as appropriate.

Just like the previous sections, click "add neighborhood item" to bring up the menu of neighborhood options and enter detailed information. Click "update" to the left of each neighborhood to save it as part of the table.

6. Nei	ighborhood		i i i i i i i i i i i i i i i i i i i			
Į1.	Please identify th and the programn from each neighb	ning you wil	Bernal Heights	te will benefit from the funding you are requesting oods to be served and the % of your total clients .00%.		
	Update Cancel	Delete	Excelsior Financial District Fisherman's Wharf/North Waterfront		% Input	
ip to	Add Neighborhood Item	t)	Golden Gate Park         Haight Ashbury         Hayes Valley         Inner Sunset         Japan Town         Lakeshore/Stonestown         Lone Mountain/North of Panhandle         Marina         Mission         Mission Bay         Nob Hill         Noc Valley         North Beach         Outer Mission         Outside of San Francisco         © Partic Heights         Portola         Potrero Hill         Presidio Heights/Laurel Heights         Richmond			

Note: The sum of all neighborhood lines must equal 100%.

The neighborhood section is the final one requiring data entry.

Once you click "next" a report showing all answers and agency information on file will appear. From here you may print and review the information entered prior to submission.

Note: The application has NOT been submitted at this point.

<image/> SIGNOFE    Second Sec	IAL G	RANT	SOLUTION	Switch	to: <select></select>	<b>√</b> <u>60</u> ≫>	
Office of Economic and Workforce Development - Workforce Division         Program:       ADBK         EXAMPLE       TOTAL GRANT SOLUTION TM         TEST TEST TEST TEST TEST RFP #113       RFP Period: 6/13/2014 thru 6/23/2014         Office of Economic and Workforce Development - Workforce Division       Proposal Submitted: No         Agency Information:       Address: 1 South Van Ness Av San Francisco CA         94131       Phone: 415-811-2335         Fax:       Web Site:         Executive Director Information:       None: 701-415-1245         Email: bigbird@gmail.com       Beard Information:	SIGN OFF		home criteria		C	NLINE	R
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Scroll to the bottom of the page and click next.

You have the option to print the finished proposal from this screen as well.

Neighb	oorhood			% Input		
Bayvie	w/Hunter's Point		50			
Bernal	Heights			50		
					Total %: 1	
					Print this rep	
to Section:	(Please Select)	~	SELECT RFP	<<< BACK	NEXT >>>	

Only users with organizational level access will have the option to submit the application once the data entry is complete.

If your logon has this access, the final page will show a submit button.

		Switch to: Select>	<u>80</u>	
SIGN OFF		0	<b>DNLINE</b>	RFP
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After you submit, you will receive both a confirmation on screen with a receipt number and an auto-generated confirmation email



If your log on is not authorized to submit proposals, you will need to work with your Executive Director, CEO, President or other official with organizational level access to review and submit the proposal.

Refer to the document titled "Online TGS Instructions" posted under the Document Downloads header at the bottom of the site <u>http://oewd.org/bid-opportunities/RFP-121</u> for step by step instructions.

Forgotten or lost passwords for the TGS system can be retrieved by users. Agencies who have never had a TGS account can also sign up for free and submit a proposal for RFP 121. Please refer to the document titled "Online TGS Instructions" under the Document Downloads header at the bottom of the site <u>http://oewd.org/bid-opportunities/RFP-121</u> for step by step instructions.

Once you press the submit button on a proposal, no edits can be made.

If you find mistakes that need to be changed prior to the proposal deadline and prior to submission, you may make changes. Log into the online RFP and use the "skip to section" function at the bottom of any of the entry screens to navigate to the section you want to correct. Make your edits then continue through the screens by clicking "next." Review each carefully before completing the final "submit" step above when all errors have been corrected.

Unfortunately after a proposal is submitted, not edits can be made but a new, replacement proposal may be submitted **prior** to the deadline.

Please notify Kris Damalas via email at <u>oewd.procurement@sfgov.org</u> if you submit a proposal you do **NOT** want considered in the review process after you have submitted your new, replacement proposal.

If you would like to submit documents to support your proposal (letters of support, letters of collaboration, MOUs, or other items requested in the RFP) you may do that prior to completing your proposal in the "organization background document" section of the Agency Information tab. Note that this section is not in the RFP for services module but is in TGS.

From the home screen, choose "Agency Information" from the drop down box at the top of the screen and click "go"

TOTAL GRANT SOLUTION		Office of Economic Switch		elopment - Worl	kforce Division
HOME	×	PUBLISH	•	LEARN	*

Click on the "GENERAL" tab in the middle of the blue header and scroll down to the "Organizational background documentation" section about halfway down the page.

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ONTACT *	GENERAL	FINANC	IAL: *		
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Click on "browse"

In the pop up window, choose a file to upload from your computer by clicking on it and clicking "open" Note that only PDFs should be uploaded.

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