

# WORKFORCE INVESTMENT SAN FRANCISCO

Local Workforce Investment Board for the City and County of San Francisco

Draft Minutes of The  
March 9, 2022  
Meeting of the

Workforce Investment San Francisco (WISF)

Meeting held via teleconference pursuant to Governor Newsom's Executive Order N-25-20 and Mayor Breed's Third Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency Dated February 25, 2020

**WISF Members  
Present**

Kevin Carroll, Hospital Council  
Jeanine Cotter, Luminalt Solar Energy Corp.  
Angela Tamayo, SEIU-UHW  
Ann Weeby, Salesforce  
Bob Nibbi, Nibbi Brothers  
Charley Lavery, OE Local 3  
Cynthia Gomez, UNITE HERE Local 2  
Edward Battista, Sutter Health  
Jeffrey Chiu, UCSF  
John Doherty, IBEW Local 6  
Jorge Tapia, CA Employment Development Dept.  
Julie Fallon, Marriott Hotels  
Kim Tavaglione, San Francisco Labor Council  
Lori Dunn-Guion, Swinerton

Lynn Mahoney, SF State University  
Meghan Mitchell, Civic Action Labs  
Michon Coleman, Hospital Council of Northern  
& Central California  
Safiya Miller, Microsoft Corporation  
Sam Rodriguez, Rodriguez Strategic Partners,  
LLC  
Shamann Walton, San Francisco Board of  
Supervisors  
Shanell Williams, City College Board of Trustees  
Theresa Woo, CA Dept. of Rehabilitation  
Tony Delorio, Local Union No. 665  
Vikrum Aiyer, ACLU

**WISF Members  
Absent**

Rafael Mandelman, San Francisco Board of  
Supervisors

Ramon Hernandez, Laborers Local 261

**Announcements &  
Housekeeping**  
*(Discussion Item)*

Iris Rollins (OEWD) opened the meeting by reciting the Ramaytush Ohlone Land Acknowledgement and reviewing the meeting guidelines.

**Chair's Welcome &  
Roll Call**  
*(Discussion Item)*

Kevin Carroll, WISF Chair, introduced himself and called the meeting to order at 9:03 AM. Chair Carroll welcomed the members.

Chair Carroll called on Iris Rollins to conduct roll call. Ms. Rollins announced that a quorum was present.

**Adoption of the Agenda**  
*(Action Item)*

Chair Carroll indicated that the agenda had changed from the previously posted agenda and solicited comments from members. Chair Carroll asked for a motion to adopt the meeting agenda. Member Doherty made the motion which was seconded by Member Lavery and passed unanimously.

**Adoption of the Minutes from June 9, 2021 Meeting**  
*(Action Item)*

Chair Carroll asked for a motion to approve meeting minutes from December 8, 2021. Member Lavery made the motion which was seconded by Member Rodriguez and passed unanimously.

**Emergency Proclamation Resolution**  
*(Action Item)*

Chair Carroll asked Glenn Eagleson, Principal Workforce Policy Analyst to speak to the Emergency Proclamation Resolution. Mr. Eagleson explained that the resolution allows the WISF and other policy bodies to continue to meet remotely while the emergency orders from the Governor, Mayor and San Francisco Department of Public Health are still in place. Chair Carroll solicited comments from Board members. Seeing none, Chair Carroll solicited a motion, which was made by Member Cotter and seconded by Member Tapia. The motion passed unanimously.

**OEWD Workforce Director's Remarks**  
*(Discussion Item)*

Chair Carroll introduced Workforce Director Joshua Arce. Director Arce presented labor market information which demonstrates a 3.0% unemployment rate, but the unemployment rate decreased by 65,000 from December 2019 to December 2021. Director Arce also shared the San Francisco Chamber of Commerce Economic Recovery Dashboards, an update on the submission of the Bay Area Good Jobs Partnership for Equity \$35m proposal to US Economic Development Administration, and updates on the organizational structure of OEWD's Workforce Division. Director Arce shared that Janan Howell has been promoted to the Deputy Director of Workforce Division.

Member Lavery shared that California Labor Federation is having a Building Workforce Partnerships Conference – Elevating Worker Voice and Future of Work on May 9-11, 2022. This conference is directed towards WIBs and partners. The topics are economic development and workforce development for labor, promoting diversity equity and inclusion, designing apprenticeships, labor management and training partnerships, building high quality peer mentor programs. Member Lavery also acknowledged Women's History Month.

Member Nibbi inquired about the reason for the decrease in labor force participation. Director Arce indicated that this information reflects decreases in people looking for work and people have left the city. Additionally, the construction industry has not rebounded as quickly as expected. Member Tapia indicated that people have been leaving the state, as well as the city.

Member Thomas requested that OEWD share the January and February data, because restaurants were severely impacted. Anecdotally, hospitality saw a significant decrease due to outmigration.

Member Gomez indicated that we are seeing a decrease in the number of jobs per occupancy rate, and as occupancy rates are climbing, employment is not climbing in a commensurate manner.

Chair Carroll indicated that the lack of open businesses downtown, low convention rates, and low occupancy rate impacts hotel success.

Member Tavaglione indicated SF Labor Council released the "Housing Our Workers" report last year, and only 7% of union households can afford to live in the city.

**Community  
Spotlight – South  
of Market and  
Economic Recovery  
for Neighborhoods  
in Need with  
Natalie Hopner,  
Episcopal  
Community  
Services, and  
members of the  
Homeless  
Workforce  
Collaborative  
(Discussion Item)**

Chair Carroll introduced Natalie Hopner, Associate Director of Workforce Development at Episcopal Community Services and members of the Homeless Workforce Collaborative.

Director Hopner provided an overview of Episcopal Community Services, its theory of change, and special programs for people experiencing homelessness and those related to co-location of housing and workforce services, as well as hospitality training programs. OEWD funded a social services sector training program at ECS, which includes earn-and-learn programs, laptops, certifications, job shadow, and permanent placement, and entry-level social services roles.

Director Hopner introduced Joe Wilson, Executive Director of Hospitality House and Tiffany Jackson, Employment Program Manager at Hospitality House to present on the Homeless Workforce Collaborative. Ms. Jackson presents on Hospitality House (15,000 clients per year). Ms. Jackson introduced Malea Chavez, Executive Director of The Women’s Building and Randi Tanksley, Community Health Worker Program Manager at Homeless Prenatal Program to provide remarks on special programs. Executive Director Wilson provided recommendations to improve workforce services for people experiencing homelessness.

Chair Carroll thanked the team for presenting on the HWC work and for providing solutions to critical issues.

Director Arce thanked the team for the presentation and highlighting the critical issues of the South of Market area which is a Citywide issue.

Director Woo indicated that DOR has a housing navigator and that housing and workforce programs need to provide mutual services.

Director Tapia invited HWC to mandatory EDD workshop for unemployment customers, especially for monolingual services.

Director Wilson noted that the unemployment data underrepresents the scale of the problem.

**WISF Member  
Spotlight – Theresa  
Woo, Regional  
Director,  
Department of  
Rehabilitation  
(Discussion Item)**

Chair Carroll introduced Theresa Woo, Regional Director at Department of Rehabilitation, one of the longest-serving members of the WISF. For over 25 years, Director Woo has assisted jobseekers with disabilities at the Department of Rehabilitation, and she is currently the Regional Director for DOR, serving San Francisco, San Mateo and Marin Counties.

Director Woo provided her background on working with people with disabilities and her participation on the WISF board. Director Woo requested that WISF Board shares contact information.

Chair Carroll thanked Director Woo for her presentation.

**Public Comment  
on Non-Agenda  
Items**

*(Discussion Item)*

Chair Carroll opened the meeting up for public comment on non-agenda items. Jen Hand provided instruction on public comment.

Francisco Herrera, Dolores Street Community Services Worker Rights, introduced himself and issued support for the HWC presentation.

**Adjournment**

*(Action Item)*

Chair Carroll requested a motion to adjourn the meeting. Member Thomas made a motion and Member Woo seconded. The motion to adjourn was unanimous

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