



HEALERS OF TOMORROW

Healthcare Academy Spotlight, Featuring JVS & Homebridge

December 8, 2021

San Francisco Office of Economic and Workforce Development www.oewd.org



HealthCare Academy Program Overview

Our Vision

Have a skilled talent pool that attracts, retains, and expands the healthcare industry's workforce and enhances the standard of living for all San Franciscans.

Our Mission

Support, enhance, and advance a world class healthcare sector through strategic partnerships, employer engagement, in-demand training, and employment opportunities while strengthening the economic vitality of San Francisco.

Our Goals

- Improve quality of services available to job seekers and businesses through the workforce system to promote hiring of San Franciscans
- Provide employers with trained and skilled workers while expanding employment opportunities
- Increase access to sector training for populations underserved by the workforce system



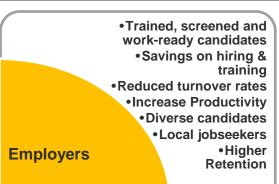
HealthCare Academy Training Programs





HealthCare Academy Benefits





Defined Career Pathways Opportunities for Growth Certifications & Degrees Articulation & Lifelong Learning

• Career Counseling
• Career Development
• Contextualized Training
• Supportive Services
• Growth Opportunities
• Increased Earnings

Providers and Partners





























HealthCare Academy: JVS Sector Coordinator

- HealthCare Academy Outreach, Orientations & Triage
- Direct Placement Services
- Academy Employer Engagement & Partnerships
- Career Expos & Hiring Events
- Community of Learning Meetings
- Graduation & Student Celebrations!







HealthCare Academy: JVS Training Programs

- Medical Administrative Assistant (EXCEL)
- Medical Assistant Certification
- Dental Assistant Training
- Phlebotomy Certification Training
- Registered Dental Assistant Training





Excellence Through Community Engagement & Learning Program (EXCEL)

- In Partnership with: JVS, OEWD, UCSF & HSA
- Training Program Overview
 - Training: 9 weeks of content contextualized to Medical Administrative Role
 - Internship: 16 week paid internship onsite at UCSF
 - 45-50 participants served per year
 - 20 cycles completed since 2010
- Client Success Story
 - Erica King
 - Then & Now





HealthCare Academy: Homebridge



Agency History & Services

- 500K+ hours of IHSS care to 1,000+ complexly-diagnosed recipients
- 300 fulltime Home Care Providers, 85 Program Support & Administration

Workforce Initiatives

- Values founded in extensive and continuous skills training and supports
- BUILDE: Belonging, Unity, Inclusion, Leadership, Diversity & Equity

STEPS to Success

- Launched in 2018: Four Tiers, 300+ hours, 100+ trainees/yr
- Sept 2021: HCP IV-C to "On the Job CNA"
- Jan 2022: \$20.50 \$24.00



HealthCare Academy: Homebridge Client Success Story



Crystal Robinson Home Care Provider & CNA Candidate

- Started Homebridge in November, 2017 (\$14.00/hr)
- Currently HCP III (\$21.75/hr)
- Fulltime Caregiver plus HCP IV-C in training ("OTJ CNA")
- Anticipated CNA Test: Jan-Feb 2022



Crystal Robinson
CNA Candidate



Q & A





