

Rapid Response EDD SF Workforce Services Branch

❖ CalJOBS

- <https://www.caljobs.ca.gov/vosnet/Default.aspx>

❖ Disability Insurance

- Website: https://edd.ca.gov/disability/sdi_online.htm
- Phone: 1-800-480-3287

❖ Paid Family Leave

- Website: https://www.edd.ca.gov/disability/paid_family_leave.htm
- Phone: 1-877-238-4373

❖ Unemployment Insurance ways to file

- By Phone Monday-Friday, 8:00AM-12:00 noon.
- English 1-800-300-5616
- Spanish 1-800-326-8937
- Cantonese 1-800-547-3506
- Mandarin 1-866-303-0706
- Vietnamese 1-800-547-2058
- TTY 1-800-815-9387
- TeleCert: 866-333-4606
- Mail or Fax
 - You will need to visit and print the paper application at https://www.edd.ca.gov/Unemployment/Filing_a_Claim.htm
 - Search the DE Form to find paper application
 - DE 1101 ID English (Worked in California)
 - DE 1101 ID/S Spanish (Trabajo en California)
 - DE 1101 IAD (Served in the Military, recently released)
 - DE 1101 IBD for (Worked for the Federal Government)
- UI Online, the recommended way to file:
 - www.edd.ca.gov/ui_online
 - Can send messages online once you receive your EDD Account number in the mail.
- UI Technical Support
 - Edd.ca.gov
 - Select, "Online Services" at bottom of page.
 - Select, "Ask EDD" at bottom of page.
 - Select category, "Unemployment Insurance".
 - Select sub-categories that fit your situation.
- Tutorial for Applying:
 - https://www.edd.ca.gov/Unemployment/UI_Online_Videos.htm
- DE Forms (Will talk about in presentation)
 - DE 8714AB (Quarters)

- DE 1101BT5 (Calculate reward amount).

❖ **EDD DEBIT CARD, BANK OF AMERICA**

- Phone: 866-692-9374
- Website: <https://prepaid.bankofamerica.com/EddCard>

❖ **Helpful Links and Current Updates**

- COVID-19 UI Claims Information “What to Expect”
 - https://edd.ca.gov/about_edd/coronavirus-2019/unemployment-claims.htm
- EDD Newsroom
 - <https://www.edd.ca.gov/newsroom.htm>

❖ **San Francisco EDD Workforce Services Branch contact information**

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