NOE VALLEY COMMUNITY BENEFIT DISTRICT
MANAGEMENT DISTRICT PLAN
SAN FRANCISCO, CALIFORNIA

Formed Under California Streets and Highway Code Section 36600
Property Business Improvement District Act of 1994, Augmented by Article 15 San Francisco
Business and Tax Regulation Code, City and County of San Francisco

FINAL PLAN

SUBMITTED TO:

THE NOE VALLEY COMMUNITY BENEFIT DISTRICT
STEERING COMMITTEE;

THE PROPERTY OWNERS OF THE PROPOSED NOE VALLEY CBD

AND

THE SAN FRANCISCO BOARD OF SUPERVISORS

PRESENTED BY:

MARCO LI MANDRI, NEW CITY AMERICA INC.

MAY 2ND, 2005
NOE VALLEY/SAN FRANCISCO COMMUNITY BENEFIT DISTRICT
MANAGEMENT DISTRICT PLAN
FINAL PLAN – MAY 2ND, 2005

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EXECUTIVE SUMMARY

Spearheaded by a coalition of concerned property owners and merchants, including the Noe Valley Merchant’s Association, the Friends of Noe Valley and the East and West of Castro Improvement District, the Noe Valley Community Benefit District (CBD) is a benefit assessment district proposed to improve the 24th Street commercial corridor in Noe Valley.

The intent of the district is to increase commerce, make Noe Valley a better place to shop, beautify the neighborhood, develop public spaces, and allow the business and property owners to have input into the revitalization and maintenance of the district.

| Location: | ▪ 24th Street: From Douglas to Church  
▪ Castro Street: From Elizabeth to 25th Street |
| Services: | 1. Public Rights of Way and Sidewalk Operations;  
2. District Identity (Marketing and Promotions)  
3. Administration/Corporate Operations  
4. Contingency/Reserve |
| Method of Financing: | Benefit based special assessments levied on properties within the district. |
| Assessment: | The annual assessment rate for properties is equal to:  
$0.163566 per square foot of lot size, plus  
$8.8343 per linear foot of lot frontage, plus  
$0.169514 per square foot of non-exempted building area |
| Annual Budget: | The first year annual budget for the district is $230,128.00, which includes special benefit assessments and general benefit contributions from the City and County of San Francisco |
| Annual Increase: | Year 2 – 15 assessments may increased by the Bay Area Consumer Price Index (CPI) for all urban consumers, not to exceed 5% annually. |
| City Services: | The San Francisco Board of Supervisors, by adopting this Plan, will confirm its intention to ensure a baseline level of services equivalent to the level that is being provided elsewhere in similar areas of the City. |
| Formation: | District formation requires submission of petitions from property owners representing at least 30% of the total assessments. Once the petitions have been submitted, the Board of Supervisors will adopt a Resolution of Intent to establish the district and mail out ballots to all affected property owners. The district is formed if the weighted majority of returned ballots support the district formation. |
| Duration: | The district will have a 15-year life. |
A. NOE VALLEY COMMUNITY BENEFIT DISTRICT BOUNDARIES

The Noe Valley CBD will deliver special benefit services to 168 parcels on and surrounding 24th Street in the heart of Noe Valley’s commercial corridor. The addresses of the properties included in the district are as follows:

<table>
<thead>
<tr>
<th>Street</th>
<th>Address Series</th>
</tr>
</thead>
<tbody>
<tr>
<td>24th Street</td>
<td>3782 – 4316</td>
</tr>
<tr>
<td>Castro Street</td>
<td>1233 – 1420</td>
</tr>
<tr>
<td>Church Street</td>
<td>1185 – 1211</td>
</tr>
<tr>
<td>Diamond Street</td>
<td>729 – 824</td>
</tr>
<tr>
<td>Vicksburg Street</td>
<td>250 - 300</td>
</tr>
</tbody>
</table>

A map showing the district boundaries is shown in the following pages.
Insert Noe Valley CBD Map 1
Insert Noe Valley CBD Map 2
Insert Noe Valley CBD Map 3
Insert Noe Valley CBD Map 4
Insert Noe Valley CBD Map 5
Service Plan and Budget

**Service Plan**

The Noe Valley CBD Steering Committee conducted a mail survey of all property owners in the district in January of 2005. The purpose of the survey was to ascertain the level of support for the creation of this special benefits district and to identify the services that were desired by property owners. Additionally, meetings of the Noe Valley CBD Steering Committee were held to review the survey findings and to get additional input from property owners, merchants and residents. The following services were identified as the top priorities for the district:

**PUBLIC RIGHTS OF WAY AND SIDEWALK OPERATIONS:** (Examples include but are not limited to)
- Regular sidewalk and gutter sweeping, (at least three times per week)
- Periodic sidewalk steam cleaning;
- Spot steam cleaning as necessary;
- *Safe passage* programs for visitors and employees;
- Minor security services;
- Beautification;
- Decorations;
- Enhanced trash emptying in the public rights of way;
- Removal of bulky items;
- Graffiti removal, within 24 hours;
- Installation and maintenance of banners and/or decorations;
- Work with City on parking issues;
- Tree and plant maintenance and planting;
- Equipment, supplies, tools;
- Vehicle maintenance and insurance;
- Maintenance personnel and supervisor costs;

**DISTRICT IDENTITY AND STREETSCAPE IMPROVEMENTS/D.I.S.I.** (Examples include, but are not limited to)
- Special events;
- Web site;
- Pedestrian kiosks and wayfinding signage system;
- Enhanced beautification, flower pots on street lights;
- Marketing and promotions, advertising;
- Walking map;
- Public space development;
- Historical markers and public art;

**ADMINISTRATION AND CORPORATE OPERATIONS:** (Examples include, but are not limited to)
- Staff and administrative costs;
- Insurance;
Office related expenses;
Financial reporting;
Coming up with Parking strategies with the City;
Communications;
Repayment of District formation costs; (during the first year of operation, up to $7,500 in formation costs may be repaid to the organizations which funded the formation efforts for actual expenditures for the cost of preparing this plan and the engineer’s report consistent with Article 1511(d) of the BID Procedure Code, City and County of San Francisco).

CONTINGENCY/RESERVE: (Examples include, but are not limited to)
- Delinquencies;
- Reserves;
- Repayment of Formation costs (during the first year of operation, up to $7,500 in formation costs may be repaid to the organizations which funded the formation efforts for actual expenditures for the cost of preparing this plan and the engineer’s report consistent with Article 1511(d) of the BID Procedure Code, City and County of San Francisco).

Service Plan Operating Budget
The service plan budget has been developed to provide the services identified as the highest priorities to the stakeholders in the Noe Valley CBD area. The initial annual operating budget for the Noe Valley CBD is estimated at $230,128.00. A breakdown of this budget is included in the table below. Of the total service plan budget, 95% of the revenues or $218,622.00, will be generated from the special benefit assessments. The remaining 5%, or $11,506.00, will be generated from other sources.
<table>
<thead>
<tr>
<th>Special Benefit to be funded</th>
<th>% of 1st year budget</th>
<th>Annual first year costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Rights of Way and Sidewalk Operations (PROWSO)</td>
<td>70%</td>
<td>$160,000.00</td>
</tr>
<tr>
<td>District Identity and Streetscape Improvements (DISI)</td>
<td>9%</td>
<td>$22,000.00</td>
</tr>
<tr>
<td>Administrative/Corporate operations</td>
<td>14%</td>
<td>$32,000.00</td>
</tr>
<tr>
<td>(May include repayment of formation costs during first year, efforts for actual expenditures for the cost of preparing this plan and the engineer’s report consistent with Article 1511(d) of the BID Procedure Code, City of San Francisco).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contingency/Reserve</td>
<td>7%</td>
<td>$16,128.00</td>
</tr>
<tr>
<td>(May include repayment of formation costs during first year, efforts for actual expenditures for the cost of preparing this plan and the engineer’s report consistent with Article 1511(d) of the BID Procedure Code, City of San Francisco).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total, Special and General Benefits</td>
<td>100%</td>
<td>$230,128.00</td>
</tr>
</tbody>
</table>

**Issuance of Bonds or Debt Service:**
No bonds, nor related bond indebtedness will be issued.

**C. ASSESSMENTS AND ASSESSMENT METHODOLOGY**

**Calculation of Assessments**

There are four property variables that are to be used in determining individual assessments. These factors are 1) linear frontage (sidewalk frontage); 2) land area, 3) entire usable building square footage, and 4) building use. There are 560,915 square feet in gross lot size, 8,232 feet in linear frontage and 319,453 in building square footage (category A/retail and B/commercial building use only).

The assessment will be calculated as follows:
TOTAL PROPERTY ASSESSMENT =

$0.163566 \text{ per square foot of lot size} + \$ 8.8343 \text{ per linear foot of lot frontage} + 
\$ 0.169514 \text{ per square foot of non-exempted building square footage}

As an example, a 2,500 square foot lot, with 25 feet of frontage and 2,500 square feet of non-exempted building square footage would yield an annual assessment for the Noe Valley CBD of:

\[
\begin{align*}
2,500 \times \$0.163566 &= \$ 408.91 \text{ in lot size} \\
25 \times \$ 8.8343 &= \$ 220.85 \text{ in linear frontage, and} \\
2,500 \times \$ 0.169514 &= \$ 423.78 \text{ in building square footage}
\end{align*}
\]

or a total assessment of: \$ 1,053.54 per year

This assessment methodology has been endorsed by the CBD Steering Committee as the most fair and equitable for apportionment of assessments to participating parcels. Linear frontage will be assessed on all sides fronting on the public rights of way, lot size will be assessed based upon the data from the City and County of San Francisco; and the assessable building square feet will be determined by field survey and data from the City and County of San Francisco.

Different special benefit services will have their costs apportioned to the different property variables. For example, sidewalk sweeping, sidewalk steam cleaning, tree maintenance, graffiti removal and other services performed within the public rights of way will be apportioned to a combination of linear frontage, and lot size. District Identity and Streetscape Improvements (DISI) and Administration will be apportioned to building uses A and B. Contingency will be apportioned to all lot size.

Building square footage will not be included in the assessment calculation for non-ground floor residential uses.

Building Uses in District

Each Parcel and its building use has been categorized in the district. Some Special Benefit Services are allocated to specific building uses, other building uses are exempt from payment into that specific service, based upon anticipated benefit.
**Building Use Categories**

<table>
<thead>
<tr>
<th>Building Use Code</th>
<th>Description of Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Retail space, hotels, motels, visitor related</td>
</tr>
<tr>
<td>B</td>
<td>Office and Commercial uses, free standing parking structures</td>
</tr>
<tr>
<td>C</td>
<td>Industrial/Manufacturing/Distribution</td>
</tr>
<tr>
<td>D</td>
<td>Institutional (City, County, School, public utility, parks, etc.)</td>
</tr>
<tr>
<td>E</td>
<td>Church, non-profit, tax-exempt</td>
</tr>
<tr>
<td>F</td>
<td>Multi-unit housing, apartments</td>
</tr>
<tr>
<td>G</td>
<td>Single Family housing units</td>
</tr>
<tr>
<td>H</td>
<td>Condos, mixed use residential above retail,</td>
</tr>
<tr>
<td>I</td>
<td>Non-functional building structures</td>
</tr>
</tbody>
</table>

**Building type In Noe Valley**

<table>
<thead>
<tr>
<th>Building Square Footage</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
<th>I</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>292,432</td>
<td>27,021</td>
<td>9,000</td>
<td>319,368</td>
<td>10,968</td>
<td>27,509</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total First Year Noe Valley C.B.D. Services Budget**

Line Items Based Upon Suggested Programs and Allocations

<table>
<thead>
<tr>
<th>Service or Category of Special Benefit To Be Funded</th>
<th>Estimated First Year Cost</th>
<th>% of Total First Year Budget</th>
<th>Apportioned to Specific Property Variable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Rights of Way and Sidewalk Operations</td>
<td>$ 160,000</td>
<td>70%</td>
<td>All of Linear frontage assessments Balance to Lot Size Assessments</td>
</tr>
<tr>
<td>District Identity and Streetscape Improvements</td>
<td>$ 22,000</td>
<td>9%</td>
<td>100% to Building Square Footage, “A” and “B” only</td>
</tr>
<tr>
<td>Administration and Corporate Operations, including Repayment of Formation Costs</td>
<td>$ 32,000</td>
<td>14%</td>
<td>100% Building square footage “A” and “B” only</td>
</tr>
<tr>
<td>Contingency/Reserve, including Repayment of Formation Costs</td>
<td>$ 16,128</td>
<td>7%</td>
<td>100% to Lot Size</td>
</tr>
</tbody>
</table>

Total, Special and General Benefits $ 230,128.00 100%

Publicly Owned Parcels and Government Assessments:

The Noe Valley Community Benefit District Steering Committee assumes that the City and County of San Francisco, the DPW or any of the City and County’s agencies, the State of California and any other publicly owned parcels, will pay assessments for the special benefits conferred upon government owned property within the boundaries of the CBD. Article XIIID(4) of the California Constitution, (Proposition 218), explains the basis for assessing publicly owned parcels:
“Parcels within a district that are owned or used by any agency, the State of California or the United States shall not be exempt from Assessments unless the agency can demonstrate by clear and convincing evidence that those publicly owned parcels in fact receive no special benefit.”

Exemptions:

Consistent with Article XIIID of the State Constitution, (Proposition 218), it has been determined that all parcels within the proposed district will derive special benefits from the district. Therefore, no parcels will be exempted from payment, regardless of use or ownership.

Annual Assessment Increases
Assessments may increase annually for inflation which will not exceed the lesser of 5% or the Bay Area Consumer Price Index (CPI).

The annual budgets below assume a 5% percentage maximum increase in overall assessments revenues collected per year. This is the maximum allowable increase based upon this plan.

<table>
<thead>
<tr>
<th>Year of Operation</th>
<th>Total Budget</th>
<th>Year of Operation</th>
<th>Total Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>$ 230,128.00</td>
<td>2014</td>
<td>$ 340,003.00</td>
</tr>
<tr>
<td>2007</td>
<td>$ 241,634.00</td>
<td>2015</td>
<td>$ 357,004.00</td>
</tr>
<tr>
<td>2008</td>
<td>$ 253,716.00</td>
<td>2016</td>
<td>$ 374,854.00</td>
</tr>
<tr>
<td>2009</td>
<td>$ 266,401.00</td>
<td>2017</td>
<td>$ 393,596.00</td>
</tr>
<tr>
<td>2010</td>
<td>$ 279,722.00</td>
<td>2018</td>
<td>$ 413,276.00</td>
</tr>
<tr>
<td>2011</td>
<td>$ 293,708.00</td>
<td>2019</td>
<td>$ 433,940.00</td>
</tr>
<tr>
<td>2012</td>
<td>$ 308,393.00</td>
<td>2020</td>
<td>$ 455,637.00</td>
</tr>
<tr>
<td>2013</td>
<td>$ 323,813.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

D. TIME AND MANNER OF COLLECTING ASSESSMENTS

The Noe Valley Community Benefit District, will appear as a separate line item on the annual property tax bills prepared by San Francisco County tax collector. Payment of Property Taxes is due on November 1 and February 1, with the bill becoming delinquent at the close of business December 10 and April 10, respectively. The total bill may be paid with the first installment. The San Francisco Tax Collector shall distribute the assessments collected by the City and County of San Francisco to the management corporation.

E. NUMBER OF YEARS ASSESSMENTS WILL BE LEVIED

This Noe Valley CBD will be established for the maximum term of fifteen years. The maximum term allowable is proposed due to the need for ample time for revitalization, creating well designed public spaces, developing solid programs for strengthening the image of the area, as well as attracting new businesses to the business community. The
district will also need the full 15-year term to develop annual special events, design and construct public spaces and public art, as well as implement tree planting and maintenance programs.

The district would commence operations January 1, 2006 and expire on December 31, 2020, unless disestablished.

**Disestablishment:**

Each year that the Noe Valley CBD is in existence, there will be a 30-day period during which the property owners will have the opportunity to request disestablishment of the district. This 30-day period begins each year on the anniversary date that the district was first established by the Board of Supervisors. Within that 30-day period, if a written petition is submitted by the owners of real property who pay 50% or more of the assessments levied, the CBD may be disestablishment by the Board of Supervisors. The Board of Supervisors, with a supermajority of eight members, may initiate disestablishment proceedings at any time and need not make finds of bad actions by the designated management corporation.

If there is debt outstanding, the district cannot be disestablished until all of the debt has been repaid. All financial obligations in the form of bonds (there are no bonds associated with this district), or loans for capital improvements, must be paid off before the district can be disestablished.
F. TIMELINE FOR IMPLEMENTATION AND COMPLETION OF MANAGEMENT DISTRICT PLAN

The timeline for formation and completion of the Noe Valley CBD and management plan is as follows:

<table>
<thead>
<tr>
<th>Task</th>
<th>Time task is anticipated to be, or was completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Present Noe Valley CBD Steering Committee, meet to look at 1st draft Management District Plan</td>
<td>March</td>
</tr>
<tr>
<td>Approve Management District Plan by Steering Committee</td>
<td>March 22nd</td>
</tr>
<tr>
<td>Mail out Management District Plan and petition endorsing plan to affected Noe Valley property owners</td>
<td>Early April</td>
</tr>
<tr>
<td>Submit minimum 30% weighted petitions endorsing plan and their related assessments to the Mayor’s office of Economic and Workforce Development</td>
<td>Early May</td>
</tr>
<tr>
<td>Ballots distributed by mail to property owners upon Resolution of the Board of Supervisors</td>
<td>Early June</td>
</tr>
<tr>
<td>Ballots due, public hearing, ballots counted, district formed</td>
<td>Late July</td>
</tr>
<tr>
<td>Management Corporation created by Noe Valley CBD Steering Committee, papers filed with Secretary of State and IRS and other government agencies</td>
<td>August – November</td>
</tr>
<tr>
<td>First assessments paid</td>
<td>December</td>
</tr>
<tr>
<td>First installment of assessments transferred from City to Noe Valley CBD Management Corporation to begin district operations</td>
<td>January 2006</td>
</tr>
</tbody>
</table>

G. PROPOSED RULES AND REGULATIONS TO APPLIED TO THE DISTRICT

Management of the District:

The non-profit management corporation make-up for this CBD must make accommodations for the participation of all stakeholders paying into the district, as well as taking into account that at least 20% of the Board seats must be set aside for non-property owners, (Article 15, Section 1511 (f) of the San Francisco Business Tax and Regulations Code). Once the district has been established, the Noe Valley CBD Steering Committee will continue its work to write the bylaws and register the new non-profit corporation. The Steering Committee will be open to all community stakeholders interested in developing the rules and regulations of the new management corporation, whose sole function would be to manage the district and allocate the assessment district funds consistent with the plan.

The management corporation will be a non-profit corporation with provision for election or appointment of board members based upon the various land uses, location and weight within the district. The board will serve as a volunteer Board of Directors, however may
have paid staff to implement the programs as outlined in the plan. The Noe Valley CBD is cognizant of the need to have this management corporation as transparent as possible and responsive to the various sectors of this community.

The management corporation shall aim to meet the following operational objectives for the Noe Valley CBD:

- Create and manage programs that best respond to the top priorities of Noe Valley CBD stakeholders;
- Maximize coordination of the City/County government to avoid duplication of services and to leverage resources;
- Deliver services through a cost-effective, non-bureaucratic and easy to access organizational structure;
- Provide accountability and responsiveness to those who pay.

The management corporation may establish rules and regulations that uniquely apply to the district. A few initial rules and regulations will be employed by the Noe Valley CBD management corporation in the administration of the district.

**Competitive Bidding:**
Following the formation of the district, the management corporation board shall consider developing a policy for competitive bidding as it pertains to contracted services for the Noe Valley CBD. The policy will aim to maximize service quality, efficiency and cost effectiveness.

**Conflict of Interest:**
Any board member of the Noe Valley CBD management corporation shall recuse themselves from any vote in which a potential financial conflict of interest is apparent. Such potential conflicts include, but are not limited to, prioritizing capital improvement projects which result in special benefit to specific property owners, prioritization of services to benefit a particular owner or group of owners, hiring or selecting the relatives of board members.

**Open Door Policy:**
Meetings of the management corporation board shall be open to the public. Annual budgets and financial reports shall be submitted to the board members and to the Board of Supervisors for approval.

**H. List of Assessed Properties**

See appendix A
Appendix A
I. CONTINUATION OF CITY SERVICES

Throughout the process of establishing the new Noe Valley CBD, business and property owners have voiced concerns that the City and County of San Francisco maintain existing services at verifiable “baseline” service levels. The San Francisco Board of Supervisors, by adopting this Plan, will confirm its intention to ensure a baseline level of services equivalent to the level that is being provided elsewhere in similar areas of the City.