



For more information

Visit healthysanfrancisco.org



Call Healthy San Francisco Customer Service:
1(415) 615-4555

Customer Service representatives are available
Monday through Friday from 8:30am to 5:30pm

Email info@healthysanfrancisco.org



Program Information & Enrollment Guide



Healthy San Francisco is not Health Insurance

Most Americans are required to have health insurance. Healthy San Francisco is not insurance and does not meet the requirements for health insurance.

Health insurance is a better option than Healthy San Francisco. It offers more benefits and services. With health insurance, you are also covered when you get sick or injured outside of San Francisco.

City and County of San Francisco
Department of Public Health
healthysanfrancisco.org

WELCOME TO

Healthy San Francisco

Healthy San Francisco provides affordable health care services to uninsured people living in San Francisco. It's an innovative way for uninsured San Franciscans to get basic, ongoing, quality medical care.

Are You Eligible?

You may qualify for Healthy San Francisco if you are all of the following:

- A San Francisco resident*
- Uninsured for the last 90 days
- Not eligible for public insurance programs such as Medi-Cal or Medicare
- Age 18 or over
- Living within program income guidelines

Healthy San Francisco is available to San Francisco residents regardless of immigration status, employment status, or pre-existing medical conditions.

**Residency is defined as living in the City of San Francisco with the intent to reside permanently. Individuals living temporarily in San Francisco on an active I-94 form are not eligible for Healthy San Francisco.*



How do I Apply?

To apply for Healthy San Francisco, you will need to meet with a program Application Assistor. You will be asked to provide documents such as personal identification, proof that you live in San Francisco, and proof of your family income and assets. During the application process, the assistor will let you know whether or not you qualify.

Find an Enrollment Site

There are many convenient Healthy San Francisco enrollment sites throughout San Francisco. To find an enrollment site near you, please visit healthysanfrancisco.org or call Healthy San Francisco Customer Service at **1(415) 615-4555**.

Program Fees

There are two types of fees that may be required after you join Healthy San Francisco: A Participant Fee and a Point of Service Fee.

Participant Fees

Your quarterly participant fee is based on your household size, income, and liquid assets. If your income is below a certain amount you may not be required to pay a participant fee at all.

Participant fees range from \$0 to \$450 and are paid four times a year.

Point of Service Fees

A Point of Service Fee is a fee paid when you visit your doctor, pick up a prescription, or go to the emergency room. The amount of this fee depends on which Medical Home you belong to, and your household income. If your income is below a certain amount, you may not be required to pay a Point of Service Fee at all.



Program Services and Benefits

Healthy San Francisco Participants receive basic medical services that include:

- Preventive, Routine, and Specialty Care
- Prescription Medicines
- Hospital Care
- Alcohol and Drug Abuse Care
- Mental Health Care
- Ambulance Services (Emergency transportation within San Francisco only)
- Laboratory Services and Tests
- Family Planning Services

Services Not Included

Health care services not provided by Healthy San Francisco include but are not limited to: Dental, Vision, Acupuncture, and Long Term Care.

Additional Participant Benefits

All Healthy San Francisco Participants receive a personalized Participant ID Card, a participant newsletter, health education materials, and access to friendly Customer Service Center representatives who can help answer questions.